

## InfraTec Download Portal

### Users Guide

#### Create an Account

1. Go to <https://service.infratec.de> in your Internet browser or click on the login symbol at the top right of the InfraTec company website at <https://www.infratec.eu/>:



2. Select the link "Start registration":

3. Next click the button "Sensor Division".

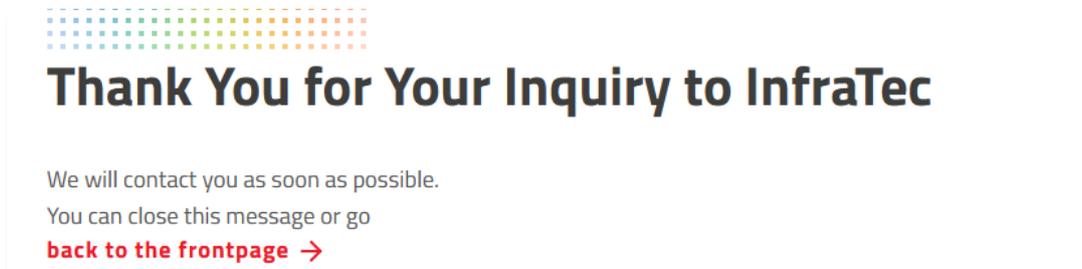
4. Then fill in all the required fields (marked with \*) in the input mask and click on the "Send" button .

(Note: Your InfraTec customer number begins with "D" followed by six digits and can be found on every order confirmation and on every delivery bill. Entering this number helps us to verify your identity).

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5. A confirmation informs you that your data is being checked.



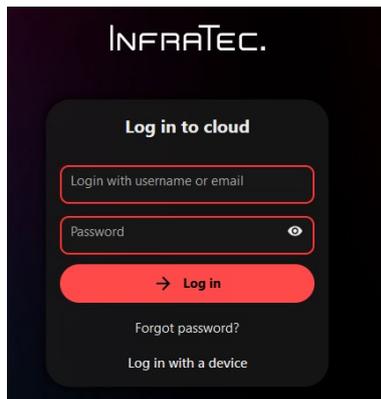
6. Once your account has been activated, you will receive an e-mail with an overview of the details you entered when you registered. This may take a few days. We therefore ask for your patience.

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#### Download of Measurement Data

1. Log in with your access data in the InfraTec customer portal at <https://service.infratec.de/>.



2. After successful log in you will see two different folders:
  - **Common** → Folder containing common documents e.g. our handling instructions
  - **D50xxxx** → Folder with your company-number, containing your measurement protocols.  
(Hint: This folder only becomes visible after the first measurement data has been stored for you.)

After click on the “D50xxxx” folder, all the detector types supplied to you will appear in the form “Article number - Detector type”

<input checked="" type="checkbox"/>		S85623 - LME-336-60	I ...	1 KB	letzten Monat
<input type="checkbox"/>		S85880 - LIM-272-CH	I ...	< 1 KB	letzten Monat
<input type="checkbox"/>		S86245 - LME-336-C	I ...	< 1 KB	letzten Monat
<input type="checkbox"/>		S86247 - LME-336-I	I ...	< 1 KB	letzten Monat

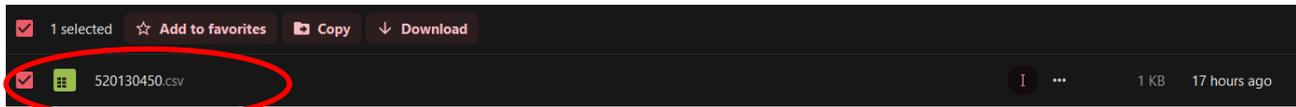
A further click on a folder leads to the folder list of all delivered batches of this detector type supplied to you to date:

<input checked="" type="checkbox"/>		520121746	I ...	< 1 KB	letzten Monat
<input type="checkbox"/>		520122136	I ...	< 1 KB	letzten Monat
<input type="checkbox"/>		520122138	I ...	< 1 KB	letzten Monat
<input type="checkbox"/>		520122422	I ...	< 1 KB	letzten Monat

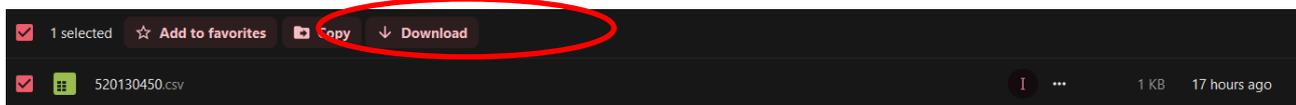
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3. In the respective folder you will find the documents available electronically for this delivery batch.



4. The file content can be viewed directly in the browser by clicking on it or saved locally on your computer by selecting the file and pressing the “Download” button.



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### Data Format

The measurement data is available in CSV format and can therefore be easily imported into spreadsheets and databases. The decimal separator is the point, the individual columns are separated by commas. The files only contain a single-line table header and the measurement data. For information on the infrared filters used, please refer to the enclosed paper protocol.

The data structure is shown in the following example:

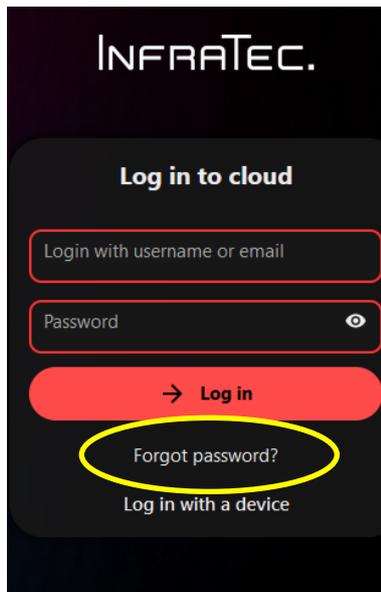
```
1 S/N code,Delivery batch,Ch1: Offset voltage / mV,Ch1: Noise density / nV/sqrt(Hz
2 49KAS001,520118288,1496,46566,743,3.19153e+006,
3 49KAS002,520118288,1496,41098,703,3.42143e+006,
4 49KAS003,520118288,1497,50485,720,2.85395e+006,
5 49KAS004,520118288,1497,43122,725,3.36209e+006,
6 49KAS005,520118288,1497,44049,677,3.0741e+006,
7 49KAS006,520118288,1497,40082,687,3.42999e+006,
8 49KAS007,520118288,1497,39474,704,3.56507e+006,
9 49KAS008,520118288,1497,39190,689,3.5138e+006,
10 49KAS009,520118288,1496,42679,670,3.1413e+006,
11 49KAS00A,520118288,1497,42588,730,3.4292e+006,
```

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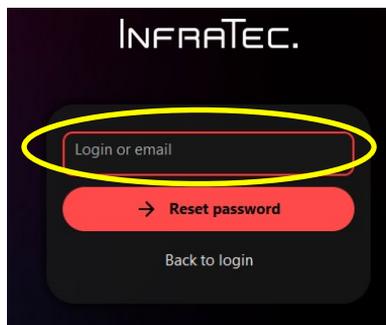
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#### Forgot Password

1. Open the page <https://service.infratec.de> and click on “Forgot password?”.



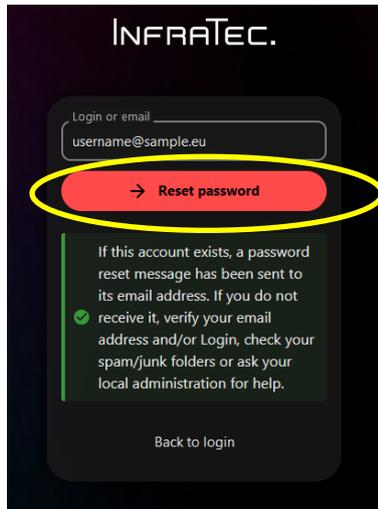
Enter your username or the e-mail address of your registration.



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2. After clicking on the “Reset password” button a confirmation will appear that you will shortly receive an e-mail with further instructions.



3. Please follow the instructions in the e-mail you received.
4. You can then log-in with your new password.

